

TEST DRIVE- 30 Day Satisfaction Guarantee or Your Money Back

**Offer available for U.S. Purchases Only
Promotion expires December 31, 2016**

Applies only to certain High Performance Blender Models-

Culinary Blenders- HBF600, HBF600S, HBF1100, HBF1100S

Beverage Blenders- HBH550, HBH650, HBH750, HBH850

Customer:

In the event that you need to return your blender:

- Retain your packaging and receipt
- Return blender and packaging to point of purchase within 30 days
- Full purchase price will be refunded

Dealer:

Procedure to return blender to Hamilton Beach Commercial:

- 1.) Obtain name, email, and phone number from customer returning blender
- 2.) Request information on why customer was dissatisfied:
 - Blend performance / drink profile or food texture
 - Ease of use
 - Ease of cleaning
- 3.) Call Hamilton Beach Commercial Technical Support at 866-285-1087 and provide the following:
 - Model number / serial number / original purchase order number
 - Information from #1 and # 2 above
 - Dealer contact information with email address
- 4.) HBC Technical Support will initiate a Return Authorization Form and send with return label via email with no cost to the dealer or customer
- 5.) Ship blender and HBC will credit dealer account
- 6.) Refunds will be issued within 30 days on all blenders returned prior to the promotion expiration date. Refunds will not be issued for blenders that are damaged, misused or missing parts.

www.hamiltonbeachcommercial.com